



Covid-19 Information

To our valued customers,

As we monitor the situation regarding coronavirus (COVID-19) and the continued concern across our communities, our hearts go out to all of those who have been impacted. When it comes to our customers, employees and families, health and safety is our #1 priority.

We are sending this out to inform you that Acme Roofing Co. has taken significant steps to assure that our services to you continue uninterrupted while also working to safeguard the health of our employees and customers during this situation.

As the Bay Area is now affected by a “shelter in place” measure, Acme Roofing Co. is a vital services provider and cleared to continue serving customers since it is “necessary to maintaining the essential operation of residences.”

Cleanliness and Hygiene:

We are dedicated to being your partner and supporting your ongoing needs. Part of that dedication means a safe and clean environment. Our work vehicles are being cleaned and sanitized regularly. Additionally our technicians are practicing social distancing and sanitation throughout each working day.

We have instructed our teams to send home anyone who is not feeling well, or has family members who aren't feeling well. We have policies in place to support our employees during illness and family emergencies.

Limiting Potential Exposure:

While limiting risk, we are not limiting our service level to you. We will continue to remain open in order to care for your roofing and waterproofing needs. However, we understand that you will want to limit your exposure risk. As always, our team is ready to receive instructions about your property and concerns regarding your roofing needs via phone.

Our type of work naturally accommodates social distancing and does not require contact.

Remaining Vigilant:

This situation continues to evolve quickly and we will be monitoring it closely. We will continue to refer to the latest information from the Center for Disease Control and Prevention, World Health Organization and our local public health agencies to determine the safest course of action.

As a family owned company, we are committed to providing the utmost care for you and your family. Thank you for your trust and loyalty. Our team will do its best during these challenging times to continue to earn it.

Sincerely,

The Acme Roofing Co.